

Privacy Policy

Company owner information

24 Creative Media Solutions Inc.

Unit 2516, Entrata Urban Complex.

2609 Civic Drive cor. Corporate ave.

Alabang, Montinlupa

1781 Metro Manila

Phone: +63 792 9588

Mail: info@24cms.com

What personal data do we collect and process?

24 Creative Media Solutions Inc collects and stores all information that you enter on our websites or as you provide when using our services. In addition, we collect information that is automatically sent to us from your device. The information we collect may include but are not limited to:

- Information you provide when you are created as a customer / user or use the services we provide
- Information provided in connection with correspondence via our website or correspondence sent to us
- Additional information that you may provide via social media or other third-party services.

In addition to the information you provide us, we automatically collect the information sent to us from your computer, mobile device or other device.

This information includes but is not limited to:

- Information about your interaction with our sites and services, including, but not limited to, device ID, device type, information about location, computer and connection information, pageviews statistics, traffic to and from our website, referral URL, IP address and default web information, and
- Information collected through cookies and similar technologies.

What do we use your personal data for?

We use the information we have about you for a variety of purposes, including:

- Manage your queries and orders
- Deliver products, services, service and customer support to you
- Improve our products, services, services and websites
- Enable your use of our services and websites
- Customize our websites and services for you
- Get a better understanding of how our websites are used to improve them
- Send you business information, including order confirmations, invoices, etc.
- Send newsletters and marketing by. e-info if you have given consent
- Make market research about our customers, their interests, trends and customer behavior
- Manage, diagnose and fix issues on our websites
- Prevent or determine illegal activity or protect or enforce rights, and
- Avoid or meet security breaches.

We process and store only data about you that are necessary, relevant and sufficient to fulfill the purposes mentioned above.

We do not store personal data longer than permitted by law and delete personal data when they are no longer required for the above purpose.

Verification and updating of personal data

We verify that the personal data we deal with about you is not incorrect or misleading. We also make sure to update your personal data continuously. As our service is dependent on your data being accurate and up to date, please inform us about relevant changes to your data.

Collection and withdrawal of consent

We will obtain your consent before processing your personal data for the purposes described above unless we have a legal basis for obtaining them. We inform you of such a basis and our legitimate interest in processing your personal data.

Your consent is voluntary, and you can withdraw it at any time by contacting us.

Disclosure of personal data

We do not disclose personal data to third parties except in the following specific cases:

- You have given your explicit consent to the disclosure
- The disclosure is made to trusted companies or individuals who process personal data for us based on our instructions and in accordance with our Privacy Policy and other applicable privacy and security measures. These companies or individuals are not allowed to use your information for their own purposes
- When we are required to disclose information in connection with a witness summons, court order or other applicable legal or legal processes
- When we believe in good faith that the disclosure of information is necessary to prevent or respond to fraud, defend our websites against attacks, or protect the property and security of our company, customers and users, or public security.

24 Creative Media Solutions Inc. does not disclose personal data about you to third parties for their own marketing purposes, unless you explicitly consent to the disclosure of such information for such purposes. With these parties, data processing agreements (DPAs) have been entered into in accordance with the GDPR regulations.

Where are your personal data being stored?

The personal data is stored with us and our data processor, which stores and processes personal data on our behalf in accordance with this Privacy Policy and the applicable data protection laws.

If we pass your personal data to partners in Denmark or third countries, we always ensure that their level of privacy protection matches the requirements we have set in this privacy policy and as per applicable law.

Protection of personal data

We protect your information through technical and administrative security measures (such as firewalls, data encryption, and physical and administrative access controls for data and servers) that limit the risk of loss, abuse, unauthorized access, disclosure and change.

Access to your personal data

You are entitled at any time to know what data we are processing about you and what we apply them to. You can also find out how long we keep your personal data and who receives data about you, to the extent that we pass data in Denmark and abroad.

If you request, we may disclose to the data we process about you. Access may, however, be limited for the protection of other people's privacy, business secrets and intellectual property rights.

You also have the right to receive the personal data you have made available to us. You also have the right to transfer these personal data to another service provider. If you wish to use your data transfer right, you will receive your personal data from us in a commonly used format.

Correction or deletion of personal data

If you believe that the personal data we treat about you are incorrect, you are entitled to correct them. Simply contact us and tell us what you want to get corrected.

If you believe that your personal data is no longer necessary for the purpose we obtained them or if you believe your personal data is being processed in violation of the law or other legal obligations, you may always request that get them deleted.

When you address a request to correct or delete your personal data, we will investigate whether the conditions are met and, in that case, make changes or deletions as soon as possible.

Opposition or complaint against processing of personal data

You have the right to object to our processing of your personal data. If your opposition is justified, we will stop processing your personal data. You also have the right to complain about the processing of information and data relating to you. Complaints are filed with the [Data Inspectorate](#).

Change of privacy policy

We reserve the right to change this privacy policy so that we comply with applicable laws at any time. The most recently updated version of the personal data policy currently in force can be found at www.24cms.com

Do you have any comments or questions?

If you have any comments or questions regarding our collection or processing of personal data, please feel free to contact us at: info@24cms.com